Microboards Australia | a board just for me

STRATEGIC PLAN 2020-2025

VISION
People with disability living self-determined loves, with a sustained support network of family and friends who love them and know them well.

MISSION
To build the capacity of microboards to work alongside people with disability in person centred, sustainable and responsible ways.

VALUES
Relationships   Learning
Inclusion   Innovation
Quality

KEY STRATEGIC AREAS	KEY PRIORITIES	KEY OBJECTIVES
Quality and Service Delivery	• Become Quality and Safeguarding ready • Align services with key priorities and objectives • Streamline organisational roles • Expand Microboards services to deliver specialist behaviour support	1. Attract and retain a dynamic team with a passion for, and commitment to, enriching the lives of people with disability 2. Ensure staff have the knowledge and guidance to deliver outstanding service aligned with Microboards key priorities 3. All staff are compliant with NDIS and Quality and Safeguarding standards and processes 4. Streamline organisational roles and responsibilities to deliver excellent and responsive services
People and Partnerships	• Foster partnerships with national leaders. • Pursue research and tertiary education • Advocate on behalf of consumers to create system change	1. Engage with government to stimulate growth and development opportunities for people with disabilities and the services that support them 2. Collaborative partnerships are developed with those who share our interests as a means of achieving service growth 3. Expand partnerships with tertiary institutions to develop competencies of professionals supporting people with complex needs
Sustainability	• Develop a broader funding base • Expand Microboards team to meet increasing demand for services	1. Grow our capacity through seeking suitable employees to meet increasing service demand to maintain a sustainable future 2. Creative and new sources of funding to grow our services are identified 3. Seek grants and new sources of funding to grow innovative and alternative services
Systems and Process Transformation	• Systems and work processes are NDIS and Quality and Safeguarding compliant and ready • Expand and develop multimedia presence	1. Review best practice enabling business processes, including; financial, asset, human resources, risk, quality and information technology 2. Service improvements driven by quality data and feedback 3. Increase reach and scope for services using multimedia and development of innovative web-based engagement 4. Streamline processes and documentation related to NDIS and Quality and Safeguarding compliances and reporting requirements

PRIORITY AREAS: Sustainable Support networks, Specialist behaviour support, Access to quality health services, Complex communication needs, tertiary education